

WEST VIRGINIA DEPARTMENT OF REVENUE
PRIVACY NOTICE

Issue Date: 3.26.09

Effect Date: 8.1.09

SCOPE

This Summary of Notice highlights the West Virginia Department of Revenue's Privacy Notice. This notice and the full privacy notice apply to the Department's website and services that display or link to this notice. [Read More](#)

PERSONAL INFORMATION

- We collect information you choose to give us, such as your e-mail or mailing address.
- We use [cookies](#) and other internet technologies to help manage our websites. We do not use cookies to collect or store your personal information.
- The information we collect may be combined with information obtained from other Executive Branch Departments' and Department of Revenue Agencies' websites and services.
- Information is retained in accordance with existing laws, rules, regulations and other policies.
- Any business you do with us may be subject to additional notice requirements which will be provided to you. [Read More](#)

USES OF INFORMATION

- We use personal information you provide for purposes that match the reasons you provide it or for other uses and disclosures which are reasonably anticipated based on the circumstances.
- We may share your information with other state and federal agencies as well as others we have hired to assist us, that match the reason you provided it or as required by law (such as Internal Revenue Service purposes).
- We may share non-personal information for purposes related to improving our business practices.

YOUR RIGHTS & CHOICES

- You have the right to review the personal information you provide us, and to fix or update that information if it is wrong or outdated.
- If you have consented to an electronic exchange of information, you may cancel that consent by following the instructions in the e-mail you receive.
- If you have subscribed to any of our websites, including our Agency's websites, you may choose to be removed at any time. [Read More](#)

SECURITY

- We and our agencies use the Secure Sockets Layer (SSL) protocol to safeguard your sensitive personal information, including your credit card number, and social security number, during online transactions. SSL protocol is the industry's accepted form of encryption and it provides the highest level of protection possible for Internet communications.
- Using this widely accepted form of SSL encryption, your transaction is secured from your personal computer to the state's computer processing your request.
- All computers are located behind a secure firewall to protect the systems and information necessary to support agencies.
- Agencies processing credit card information are required to be compliant with the Payment Card Industry Data Security Standards (PCI DSS).

USES OF INFORMATION

- To improve this website and your experience, we may collect non-personal information such as your browser type, operating system and web pages visited.
- As a State Department, we and our agencies may have to provide information you give us if we receive a Freedom of Information Act request, subpoena or court order and no other law protects your information.
- As a State Department, we may have to provide information to law enforcement or the federal government.
- As a general rule, the Department of Revenue does not disclose any personally identifiable information collected online or otherwise except where permission has been granted, or where the information is public information, or other applicable laws.

HOW TO CONTACT US

For more information on our privacy requirements and practices or to contact the Department of Revenue go to:

<https://www.wvrevenue.gov>

To read our full privacy notice, [click here](#).